

Amendments to the Specification:

Kindly replace the paragraph beginning on page 7, line 22 with the following paragraph:

FIG. 1A is a block diagram depicting a typical operational environment according to a preferred embodiment of the present invention. A network **102** is depicted in the center of **FIG. 1A**. Network **102** represents any type of computer and/or telecommunications network or combination thereof, which can be used to couple a plurality of workstations ~~104~~ **104a-104c** (collectively "**104**") with a relational database **108**. In this example, each workstation **104** is a general-purpose computer system that executes software (referred to herein as SiteVu) that causes computer systems **104** to perform the functions described herein.

Kindly replace the paragraph beginning on page 13, line 21 with the following paragraph:

FIG. 3 is a block diagram that graphically illustrates an example of an environmental hierarchy (in this case site hierarchy) that can be utilized to represent a virtual or physical environment, as previously described. The site hierarchy shown in **FIG. 3** comprises a floor (e.g., of a building) **302**, three zones ~~304~~ **304a-304c**

(collectively, "304") within floor 302, four planning units ~~306~~ 306a-306d (collectively, "306") within various zones 304, and a plurality of row segments ~~308~~ 308a-308s (collectively, "308") within each planning unit 306. As previously described, each site hierarchy level shown in FIG. 3 is preferably represented as a polygonal graphical shape that completely encloses the lower site hierarchy level(s), if any, contained therein.

Kindly replace the Abstract on page 87 in its entirety with the following Abstract:

-- A method, system and program product are disclosed for enabling a user to construct a conceptual hierarchical framework representing a virtual or physical environment. The framework may then be populated with a collection of items. Users may graphically and intuitively view and manipulate various subsets of the environment's space as well as items placed within the modeled environment. --